

Emotional Intelligence

SONY

Emotional Intelligence Linked to Global Leadership Success

	Self Personal Competence	Other Social Competence
Recognition	Self-Awareness <ul style="list-style-type: none"> • Emotional self-awareness • Accurate self-awareness • Self-confidence 	Social Awareness <ul style="list-style-type: none"> • Empathy • Service Orientation • Organizational Awareness
Regulation	Self-Management <ul style="list-style-type: none"> • Self-control • Trustworthiness • Conscientiousness • Adaptability • Achievement drive • Initiative 	Relationship Management <ul style="list-style-type: none"> • Developing others • Influence • Communication • Conflict management • Leadership • Change catalyst • Building bonds • Teamwork & collaboration

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